



DEMARTINO PUBLIC HOSPITAL

A Beacon of Healthcare Excellence



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Introduction

Demartino Public Hospital, established in 1922 by Italian colonialists and named after Italian Governor Demartino, stands as a cornerstone of Somalia's healthcare landscape. Over the decades, it has evolved into the nation's largest and most comprehensive healthcare facility, renowned for its unwavering commitment to providing exceptional care to all patients. Its rich history and continuous evolution reflect its dedication to the health and well-being of the Somali people.



History

Since Somalia's independence, Demartino Hospital has been at the forefront of the country's healthcare journey. Initially established as the main public hospital of Somalia, it quickly became a symbol of hope and resilience. Despite facing significant challenges, including extensive damage during the civil war, the hospital has demonstrated an extraordinary capacity for resilience and adaptation.

The reconstruction of Demartino Hospital marked a significant milestone in its history. Under the leadership of President Hassan Sheikh Mohamoud, the hospital was reopened in December 2016, signifying a new era of healthcare provision. This reconstruction was not just a physical rebuilding but also a rejuvenation of the hospital's mission and vision. In February 2019, the Ministry of Health Somalia took control, focusing on expanding its capacity and services through strategic partnerships and collaborations, which have been instrumental in redefining its operational framework and service delivery.

Vision

To revolutionize the healthcare experience by providing personalized, compassionate medical services that promote healing and elevate individuals' lives. Demartino Public Hospital aims to redefine healthcare by offering excellence in medical treatment while nurturing both the physical and emotional well-being of patients. Through a commitment to unparalleled medical care, the hospital envisions a future where all individuals receive exceptional healthcare that enhances their overall health and quality of life.



Mission

Striving to lead the way in delivering top-tier healthcare services, spanning from proactive health measures to end-of-life care, by integrating cutting-edge technologies and building enduring partnerships within the medical community. Demartino Hospital is dedicated to providing a comprehensive range of healthcare services that cover preventive, diagnostic, curative, and rehabilitative care. Through the integration of advanced medical innovations and the cultivation of a supportive and empathetic atmosphere, the hospital is dedicated to delivering all-encompassing patient-centred care that addresses the individual's holistic needs.



Goals and Objectives:

1. Increase Access to Healthcare: Enhance access to primary, secondary, and tertiary healthcare, with a particular focus on vulnerable populations, ensuring that everyone, irrespective of their socio-economic status, receives quality medical services.

2. Provide Efficient and Dignified Services: Deliver healthcare services that are efficient and dignified, grounded in the principles of commitment, knowledge, and passion. The hospital aims to treat all patients with the utmost respect and care.

3. Achieve Excellence in Healthcare Delivery: Strive for excellence in healthcare delivery by adhering to evidence-based practices and maintaining high standards of professional performance. This includes continuous professional development and adherence to best practices in medicine.



On December 29, 2016, Somali President Hassan Sheikh Mohamud inaugurated the reopening of Demartino Hospital.



Scope and Services

As a public, referral, and national hospital under the Ministry of Health Somalia, Demartino Hospital offers free essential healthcare services to all Somalis, particularly focusing on vulnerable groups such as women and children. The hospital's comprehensive range of departments and services ensures that it can meet a wide array of healthcare needs.



A. Clinical Departments

1. Emergency and Day Care:

This department is equipped with state-of-the-art facilities and a highly skilled team of medical professionals to provide immediate care for acute medical conditions. The focus is on rapid assessment, diagnosis, and treatment to stabilize patients and prevent further complications. The Day Care unit allows patients to receive necessary treatments or minor procedures without the need for overnight hospitalization, ensuring a quick return to their daily activities.



2. Maternity and Obstetrics

Dedicated to ensuring the well-being of both mother and child, this department offers comprehensive prenatal, perinatal, and postnatal care. Services include routine check-ups, ultrasounds, labor and delivery management, and postpartum support. The team of obstetricians, midwives, and nurses work collaboratively to provide personalized care plans, addressing both routine and high-risk pregnancies.

3. Surgery

The Surgery department at De-martino Hospital is equipped with advanced surgical technology and a team of experienced surgeons specializing in various fields, including general surgery, orthopaedics, neurosurgery, and minimally invasive procedures. Preoperative assessments, intraoperative care, and postoperative recovery are meticulously managed to ensure the highest standards of patient safety and outcomes.



4. Internal Medicine:

This department focuses on the comprehensive care of adult patients with chronic illnesses and complex medical conditions. The team of internists provides personalized treatment plans for diseases such as diabetes, hypertension, cardiovascular diseases, and respiratory disorders. The goal is to manage symptoms, improve quality of life, and prevent disease progression through regular monitoring and lifestyle interventions.



5. ICU (Intensive Care Unit):

The ICU is designed for patients with life-threatening conditions requiring intensive monitoring and advanced medical care. Equipped with cutting-edge technology and staffed by a team of critical care specialists, the ICU provides round-the-clock care, including mechanical ventilation, hemodynamic monitoring, and specialized nursing care. The focus is on stabilizing patients and supporting vital organ functions.

6. Paediatrics:

Providing specialized care for infants, children, and adolescents, the Paediatrics department offers a wide range of services, from routine check-ups and vaccinations to the management of acute and chronic pediatric conditions. The team of pediatrician, nurses, and child life specialists are dedicated to ensuring the physical, emotional, and developmental well-being of young patients in a child-friendly environment.



7. Isolation and Infectious Diseases:

This department is crucial for the containment and treatment of infectious diseases. It features specialized isolation rooms and protocols to prevent the spread of infections within the hospital. The team of infectious disease specialists, microbiologists, and nurses work together to diagnose, treat, and monitor infectious diseases, ensuring the safety of patients and healthcare staff.



8. Trauma and Emergency Services:

Equipped to handle all types of traumatic injuries and emergencies, this department provides rapid and comprehensive care. The multi-disciplinary team of trauma surgeons, emergency physicians, and support staff are trained to manage everything from minor injuries to severe, life-threatening conditions. The department also offers specialized trauma recovery and rehabilitation services.

9. Stabilization Centre and Nutrition Services:

This centre focuses on stabilizing patients with severe medical conditions, such as malnutrition, dehydration, and metabolic imbalances. The team of healthcare professionals, including dietitians and nutritionists, develops individualized nutrition plans to address deficiencies and support recovery. Education and counselling are provided to promote long-term health and well-being.



10. Neonate and Newborn Care:

Specialized in the care of newborns, especially premature and critically ill infants, this department offers advanced neonatal intensive care units (NICUs) with cutting-edge technology. The neonatologists, nurses, and support staff provide round-the-clock monitoring, medical interventions, and family-centred care to ensure the best possible outcomes for the youngest patients.



11. Physiotherapy:

The Physiotherapy department offers a range of rehabilitation services designed to help patients recover physical function and mobility after injury, surgery, or illness. The team of physiotherapists provides personalized treatment plans, including exercises, manual therapy, and modalities such as ultrasound and electrotherapy. The goal is to restore movement, reduce pain, and improve overall quality of life.

B. Diagnostic and support department

1. Radiology:

The Radiology department at De-martino Hospital is equipped with the latest imaging technology, including MRI, CT scans, X-rays, and ultrasound. This allows for precise and timely diagnosis of a wide range of medical conditions. The team of radiologists and technicians ensures accurate image interpretation, aiding in effective treatment planning and patient care.



2. Laboratory

This department offers comprehensive laboratory services, including blood tests, urinalysis, microbiology, pathology, and biochemistry. Equipped with advanced diagnostic tools and staffed by skilled lab technicians and pathologists, the facility ensures quick and accurate test results, crucial for the diagnosis and management of various health conditions.

3. Pharmacy:

The hospital's Pharmacy department provides a full range of medications and pharmaceutical care. Pharmacists collaborate with healthcare providers to ensure safe and effective medication therapy, offering patient counseling, managing drug interactions, and ensuring the availability of essential medications to support overall patient health.



4. Registration and Health Management Information Systems:

This department ensures efficient patient management and record-keeping through an integrated health management information system. It handles patient registration, appointment scheduling, electronic medical records, and data management, facilitating seamless patient care and efficient hospital operations.



5. Tuberculosis and HIV Unit:

Specialized in the care and treatment of patients with TB and HIV, this unit provides comprehensive services including diagnosis, medication management, counseling, and education. The team works to prevent the spread of these infectious diseases and support patients in managing their conditions and improving their quality of life.

6. PMTC Unit (Prevention of Mother-to-Child Transmission):

This unit focuses on preventing the transmission of HIV from mothers to their children during pregnancy, childbirth, and breast feeding. Services include HIV testing, antiretroviral therapy, safe delivery practices, and ongoing support for both mothers and their babies to ensure healthy outcomes.



7. ICT and CCTV Control Room:

The Information and Communication Technology (ICT) and CCTV Control Room ensures the hospital's security and information technology management. This department maintains the hospital's IT infrastructure, manages electronic health records, and monitors security systems to ensure the safety of patients, staff, and hospital assets.



8. Laundry, Morgue, Warehouse:

These essential support services ensure the hospital operates smoothly. The Laundry service provides clean linens and garments, the Morgue handles deceased patients with respect and care, and the Warehouse manages the storage and distribution of medical supplies and equipment, ensuring timely availability.

9. Container for Water Purification System:

This system ensures a safe and clean water supply for the hospital, essential for patient care, sanitation, and daily operations. The purification system filters and treats water to remove contaminants, providing high-quality water for drinking, cooking, and medical procedures.



10. Generator Room, Oxygen Plant:

These facilities provide essential utilities for uninterrupted hospital operations. The Generator Room ensures a continuous power supply during outages, while the Oxygen Plant produces and supplies medical-grade oxygen necessary for patient care, particularly in critical and surgical units.



Demartino Hospital is proud to have a diverse and dedicated team of over 380 professionals, including consultants, specialists, doctors, nurses, and support staff. Each member is committed to upholding the highest standards of care and professionalism, adhering to civil service laws and Ministry of Health regulations. Continuous professional development programs and a culture of innovation ensure that our team remains at the forefront of medical advancements and patient care excellence.



MESSAGE AND GREETING FROM DIRECTOR GENERAL OF THE HOSPITAL

**Dr Abdulrazaq Yusuf, Ahmed
Dr. Jalaaludiin**

Director General of Demartino Public Hospital

As the Director General of Demartino National Public Hospital, I am honored to extend my warmest greetings to each and every one of Demartino hospital staffs, friends, supporters, allies and clients and to assure that Demartino hospital is committed to provide the highest quality healthcare services to all patients and individuals from all community, regardless of their background or circumstances.

I want to take this opportunity to express my gratitude to our dedicated and hardworking healthcare professionals who work tirelessly to ensure that our patients receive the best possible care. Their unwavering commitment to excellence is truly inspiring and I am proud to lead such a dedicated team.

I also want to thank our patients and their families for entrusting us with their care. We understand that seeking medical attention can be a difficult and stressful time, and we promise to do everything in our power to make your experience as comfortable and stress-free as possible.

As we continue to navigate these challenging times, I want to you that our hospital remains fully committed to providing safe and effective care. We will continue to follow recommended guidelines and protocols to ensure the health and safety of all our patients and staff.

Thank you for your continued support and trust in our hospital. We are here for you and remain committed to serving our community with the highest level of care.

Capacity building, Training programs and Skills Development:

Demartino Public Hospital is proud to serve as a teaching hospital for both undergraduate and postgraduate health professionals. Our collaboration with academic institutions ensures that our training programs are aligned with the latest educational standards and medical research. This integration of teaching and clinical practice enhances the learning experience for our students and contributes to the overall improvement of healthcare services in Somalia.

We offer continuous training programs to enhance the skills and knowledge of our healthcare professionals, ensuring they remain at the forefront of medical advancements.

Our structured internships for medical, nursing, and allied health students provide hands-on experience, bridging the gap between theoretical knowledge and practical skills.

We provide specialized fellowships in surgery, internal medicine, pediatrics, and obstetrics, alongside clerkship opportunities for medical students, fostering in-depth clinical exposure and mentorship.

Regular skill training sessions cover a wide range of medical procedures, tailored to meet the needs of both new graduates and experienced professionals.

Demartino Public Hospital is dedicated to developing future healthcare leaders and practitioners, contributing significantly to Somalia's healthcare system.



Achievements

In the past four years, Demartino Public Hospital has successfully managed over 678,984 cases, including 21,400 critical cases and 56,000 major operations. The hospital has significantly impacted child health by treating 25,000 children with severe acute malnutrition. Additionally, Demartino played a crucial role in combating the COVID-19 pandemic, managing over 32,000 cases, which underscores its readiness and capability in handling public health emergencies.



Conclusion

Demartino Public Hospital continues to be a beacon of healthcare excellence in Somalia. With an unwavering commitment to quality, compassion, and innovation, the hospital remains dedicated to serving its community and advancing the nation's healthcare landscape. Embracing modern technologies and best practices, Demartino is poised to lead the future of healthcare in Somalia, ensuring that every patient receives the highest level of care.



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